

## Google reviews



**Ruby White**

13 reviews

7 months ago

**Positive:** Professionalism

We want to shout out the fantastic service that George provided to our kitchen stone benchtop project. George is very easy to engage and provide a lot of great advice since day 1. Great communication and always keep up posted on the status.

Also, his installation team did an amazing job and we are extremely pleased with the result.

They went above and beyond to ensure perfectionism.

THANKYOU SO MUCH George and his team, keep up the great work!! Renovating kitchen definitely brings stress to us, but you all make the process becomes a joyful one. THANK YOU.



**Amy Harbrow**

2 reviews

a month ago

George is very honest and reliable, offering advice and helped me to reattach a kitchen bench top, which didn't need his services after inspection. Highly recommend!



**Ms C**

2 reviews · 8 photos

2 years ago

George supplied and installed the Laminam (from Living Tiles Rozelle) tops and splashbacks in our kitchen, outdoor entertaining area and bathrooms. We found him to be meticulous, particularly when it came to vein matching. He was totally reliable and a true professional with absolute attention to detail. His workmanship is faultless, leaving a finished product that can only impress. We would highly recommend George to anyone and would be happy for any future clients to contact us for a reference. M & M (Hunters Hill)



**Loretta Muratore**

2 reviews

3 weeks ago **NEW**

**Positive:** Professionalism, Punctuality, Quality, Responsiveness, Value

I highly recommend Galleria Pietra, his work was of a high standard and very professional.

We are so pleased with the final product. Thank you George and team



**Alex Rodov**

Local Guide · 41 reviews · 48 photos

a week ago **NEW**

**Positive:** Professionalism

George and the team did an amazing in cutting and installing the stone, it looks fantastic!! Highly recommende



**lai mei hee**

1 review · 3 photos

2 years ago

**Positive:** Professionalism, Punctuality, Quality, Responsiveness, Value

My family are lucky enough to have engaged Galleria Pietra for the kitchen island benchtop. George is so reliable, efficient, hands on and very details in his work. A personality that hard to find and very much needed, especially for me who are residing in Malaysia and unable to travel to Sydney due to Covid19, plus I have no contact at all to start with. My 2 teenage boys whom I can only rely have no experience too. But George made everything so easy and stress free. Though we are only able to communicate through emails and Whatsapp but he is quick to understand our concerned and catered to our need. He even helped to mend our problem that caused by a bad IKEA installer who messed up the IKEA cabinets so badly that my 2 teenage boys who are left to handle could not have done it without George's advise and help. George had also sacrificed additional trip for re-measurement to make sure things are in proper. The beautiful benchtop was finally completed installed just in a week time, we are so impressed with the efficiency and the speed. His installation team is so professional from start to end. Thank you once more to Galleria Pietra's team for making things possible even when we are afar and though our job is small but it never lose your attention.



**Cassy Bartolomei**

2 reviews

2 years ago

**Positive:** Professionalism, Punctuality, Quality, Responsiveness

Thank you to George and his team for doing a superb job on our kitchen bench. It's beautifully crafted and looks perfect. He was able to get the job done in quick time which was a great help. We thoroughly recommend him and his team.



**Rasit Ceyhan**

4 reviews

2 years ago

**Positive:** Punctuality, Quality, Responsiveness, Value

George fitted out my restaurant with top quality marble. His service and workmanship are outstanding. I have no hesitation to recommend him. In fact I will continue to use him to fit out my next restaurant. He made the whole process really easy.



**Sarah Moritz**

1 review

3 years ago

**Positive:** Professionalism, Punctuality, Quality, Responsiveness, Value

George and his team were responsible for the stone masonry throughout our renovated home (kitchen, bathrooms, living room joinery and study) in the Eastern suburbs of Sydney. His work is exceptional. He liaised seamlessly with our architect and us throughout. He comes highly recommended. We look forward to working with him again in the future and would use him again for both internal and external stonework.



**Anonymous**

15 reviews

3 months ago

**Critical:** Professionalism, Value

Very greedy, unethical & untrustworthy wouldn't recommend. I have my \$2000 worth of marble slab at George's & had few buyers wanted to come to pick up but he always made different excuses that not available & apparently no access to his factory while he's away. He then charged me ridiculous amount for storage without telling me how much upfront & only told me 2 months after. He then moved my slab to somewhere else without my knowledge & asking for my permission & charged me another fee that he moved it to another place! What a criminal!! Have contacted fair trading about this will take him to court! Stay away!!!

Like

**Response from the owner** 3 weeks ago

Hello anonymous, Sorry that you feel the way you do.

I am not sure why you state that your used piece of marble is worth \$2000 as it is definitely not. Carrara marble, the stone type you have is one of the cheapest marbles in the market and a full unused slab does not cost anywhere near \$2000. Please remember your piece of marble was free of charge to you, used with many scratches and acid etching of the surface and is less than half a slab. If you recall, you requested a quote on 16th of August 2021 for the supply, fabrication and installation of stone to your kitchenette in Leichhardt. I gladly visited your site to inspect your work as it was a retrofit kitchen and you were trying to do the stone work as cheap as you could.

You then found a FREE piece of stone that was used as a factory table at Castel Hill. I was contracted by you to pick this piece of stone up on your behalf and take back to the factory for me to cut this up for you to use for your kitchen. You did not end up proceeding with this work and the stone just sat in my warehouse.

For some time after this time, I made numerous phone call requests for you to pick up the marble scrap as it was in the way. I subsequently sent you a text message on 22nd October 2021 which read as follows: "Hello ....., I hope you have been well. I really need you to move the marble piece out of the yard as soon as possible. Please let me know if you don't need it so I can trash it." Your response to this was "....Sorry for the inconvenience. I had a couple of buyers but as you were away the first buyer was waiting for you to come back but then lockdown kicked in so I've lost the buyers. Sorry about the inconvenience and thanks for being so patient." You then requested I deliver this to your parents but did not proceed as I was going to charge you for delivery, which I think is a fair thing to do and am within my rights to do so.

Yes I did move your piece of stone to another warehouse as I had moved locations and yes it did cost me money to move it safely. If this is considered as a criminal act than I'm sorry you feel that way. I was and still am doing all I can to keep your stone in a safe manner which is extremely difficult to do so when stone slabs are moved around daily with a high risk of damage or breakage.

On 9th August 2022 at 1:34pm, Fair Trading did call me about your matter that you reported and after a lengthy discussion and my evidence put through to them, they said they will call me back if they need to. To this date, some 6 months later, I am still waiting for their call back.

All our written communications are freely available to you or any government department if you need to refer back to the details. In saying that, your stone is still stored securely and available for you to pick up at any time once the fee of \$500 has been paid. I'm more than happy to hand over the slab at no charge if I am ordered to do so by Fair trading but I am sure they will consider \$500 as a fair price for the handling and storage of your used piece for over 18 months.



**daniel arena**

1 review

3 years ago

**Positive:** Punctuality, Quality, Responsiveness, Value

George is a true gentleman and a pleasure to deal with. His knowledge and expertise is shown through his attention to detail and professionalism. George's work has definitely exceeded our expectations and we would not hesitate recommending him to anyone who is after class workmanship. Thankyou once again George you have given us our "WOW" kitchen.



**Emilie Chell**

5 reviews

a year ago

**Positive:** Professionalism, Punctuality, Quality, Responsiveness, Value

I cannot recommend George at Galleria Pietra highly enough. He is incredibly knowledgeable and reliable two traits I have found very difficult to come by. He takes a pride in his work and workmanship, which meant an excellent outcome. He was professional and frankly a pleasure to do business with. And I am a very difficult customer and an absolute perfectionist.



**fiona benji**

6 reviews

5 months ago

**Positive:** Professionalism, Punctuality, Quality, Responsiveness, Value

Friendly, impeccable service from start to finish. Truly a delight to work with. The outcome and their service has blown me and the construction team away



**Norm Lurie**

5 reviews

2 years ago

**Positive:** Professionalism, Punctuality, Quality

It was a pleasure working with George and Galleria Pietra. We found ourselves high and dry after being let down by Think, a recommendation from Bunnings and George was able to supply us with advice, a quality stone and professional workmanship quickly and efficiently.



**Sheridan Fellas**

4 reviews

3 weeks ago **NEW**

**Positive:** Professionalism, Punctuality, Quality, Responsiveness, Value

George was very prompt from email enquiry to cutting and installation

Plans were sent across to me in detail

He is very approachable/ personable with questions and working with different materials very helpful with the project



**laura jabbour**

3 reviews

3 years ago

Futurecon have engaged the services of Galleria Pietra to provide the stone flooring for luxury brand, Chanel. We were impressed with the quality of finish, which ensured the final presentation to a very high standard. The workmanship of Galleria Pietra is second to none and I will recommend them to anyone looking for a honest, reputable company.



**David Bettini**

2 reviews

a year ago

Fantastic experience with George and the team at Galleria Pietra. Excellent communication, on time and precision stone work. Highly recommend!



**Nadine Donazzan**

1 review

2 years ago

**Positive:** Professionalism, Punctuality, Responsiveness

George is an absolute professional! Whilst working on our recent project at Kent St Miller's Point, I was so great full of his knowledge, input and complete professionalism at all times!



**Nuccia DePalo**

1 review

a year ago

**Positive:** Professionalism

We made the best decision when choosing George from Galleria Pietra to make our marble dining table. His experience and attention to detail is second to none! Best in the business, we are so happy with the result



**Elise Pioch Balzac**

1 review

a year ago

We highly recommend GP, George is an artist and will deliver beauty every time. Thanks for everything!!



**Farzan Contractor**

7 reviews·3 photos

2 years ago

**Positive:** Professionalism, Punctuality, Quality, Responsiveness, Value

Fantastic overall experience very happy with George and his work, efficient, professional and very nice person overall, GREAT WORK



**Cathy Street**

10 reviews

3 years ago

George was extremely pleasant, helpful, prompt and knowledgeable when doing a job for us. Most of all we found him to be a true gentleman.

I highly recommend his business.



**Daniel Pitton**

1 review

2 years ago

**Positive:** Professionalism, Quality, Responsiveness

Professional, great communication and Excellent workmanship. Highly recommended.